Notice Concerning Termination of ERGOSUM Service

Thank you for using "ERGOSUM".

We regret to inform you that "ERGOSUM" will terminate its service provision at 2:00 p.m. Japan time on March 31, 2024.

We deeply apologize for this sudden notice, which comes not long after the distribution of the game in October 2024.

The refund policy for the unused balance of the paid crystals purchased in the game will be announced later in the game, on the official website, and on various official social networking services.

The following schedule will be followed. The schedule is subject to change.

All product sales will be suspended.

March 3, 2025, 2:00 p.m. Japan time

Termination of service

March 31, 2025, 2:00 p.m. Japan time

Refund period for purchased Star Rocks (unused balance)

Acceptance start
March 31, 2025, 6:00 p.m. Japan time
Acceptance end
May 31, 2025, 2:00 p.m. Japan time

Refund method

To be announced after the service ends 6:00 p.m. Japan time on March 31, 2025

Notes

About refunds

For refunds, the customer's account information is required. Please refrain from deleting your apps, accounts, or data until we have informed you how to proceed with the refund.

We hope you enjoy "ERGOSUM" for the short time remaining.